



**Binder:** Provider HMO Policy & Procedure Manual  
**Policy Title:** Non-Communicating Specialists  
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## POLICY

Specialist Practitioners must communicate OSF HealthPlans member status and needs to the Primary Care Physician (PCP) when appropriate.

## PURPOSE

To ensure coordination and continuity of care.

## PROCEDURE

1. A specialist to whom a patient has been referred must communicate to PCP the following:
  - A. Report findings;
  - B. Continued follow-up extending beyond the original referral authorization;
  - C. Additional referral needed to another provider. (PCP will make referral, when appropriate)
  - D. Hospitalization; and
  - E. Laboratory, Radiology or Special Procedures beyond original authorization.